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June 28, 2005

via facsimile and regular mail

Linda P. Ford Senior Vice President and Legal Counsel CardSystems Solutions, Inc. 6390 E. Broadway Blvd. Tucson, Arizona 85710

Re: Security Breach

Dear Ms. Ford:

The undersigned Attorneys General have been following the media reports of the major security breach of nonpublic personal information that has occurred in your company with great interest and concern. *Information Week* reported last week that as many as 22 million Visa-branded cards and 14 million MasterCard-branded cards were exposed to the security breach and that you reported the breach to Visa and MasterCard in late May.

Information Week also reports that your company may have violated provisions of the Payment Card Industry Data Security Standard, a set of security requirements for merchants and payment processors that includes implementing strong access-control measures, regularly monitoring and testing networks, and maintaining an information security policy. This is unacceptable.

We met last week at the National Association of Attorneys General 2005 Summer Meeting and discussed cybercrime and identity theft with a specific emphasis on preventing such security breaches, notifying consumers who have been impacted, and prosecuting individuals who commit identity theft and cybercrimes.

We call upon your company to do the responsible thing and notify all affected consumers immediately. We also ask that you provide us with the following information as soon as

possible:

- The total number of consumers impacted by this breach in each state;
- An explanation of how the breach occurred and the steps your company is taking to
 mitigate the consumer injury caused by the breach, including your efforts to notify
 affected consumers;
- An outline of the plan your company has developed to prevent the reoccurrence of such a security breach and a timeline for implementing that plan.

As you are no doubt aware, the breach that occurred at your company is only the latest in a disturbing series of cases where nonpublic personal information has been subject to unauthorized access. In this era of increasing reliance on technology, it is vitally important that those companies entrusted with nonpublic personal information employ the highest levels of security. That's why this issue has risen to the top of the public policy agenda.

We look forward to working with people in your industry, as well as consumer advocates and law enforcement colleagues in both state and federal governments to determine what, if any, changes in the legal and regulatory environment may be necessary to protect the very important interest of personal financial privacy.

We appreciate your company's cooperation in this matter. We look forward to hearing from you by Monday, July 25. If you have any questions regarding the matters covered in this letter, you may contact Washington State Assistant Attorney General David W. Huey at (253) 593-5057.

Sincerely,

Rob McKenna

Attorney General of Washington

Troy King

Attorney General of Alabama

David Marquez

Attorney General of Alaska

Mulantan M. Agantan Malaetasi M. Togafau Attorney General of American Samoa

Mike Beebe Attorney General of Arkansas

Robert J. Spagnoletti Attorney General of District of Columbia

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